

Newsletter

April 2021

THE BUREAU

Operational News...

We are now in Step 2 of the government roadmap out of Coronavirus restrictions, which means you can now enjoy a catch up outside your favourite café with a lovely slice of cake, or a visit to the zoo with the family! What this also means for The Bureau is we are happy to start doing some more face-to-face activities, including our walk and talk group (see the great picture of a group of our clients enjoying the sun last week!) and supporting our befriending clients to meet in gardens and parks.

Our office is now back open to the staff, and we are able to invite some of our regular room users back into office if they are ready. We can also start to see some of our lovely clients again, although this is currently on an appointment only basis.

We are looking towards the next stage in the Government roadmap now, which will allow us to resume some small group sessions and further face to face meetings. We have so missed having volunteers and clients buzzing around in our office so we can't wait to invite you all back in for a cuppa and a catch up!



Meet the Team!

This month we'll introduce you to Emma Delany. Emma is our Projects Coordinator, and she looks after our Befriending project as well as providing support to the Pre-Employment team and a variety of other things! You'll mostly find Emma hiking in the hills around Manchester and the Peak District, or in non-Covid times (!!) off doing some swing dancing, rock climbing or singing!

THE BUREAU

When you visit the hairdressers or barbers, please follow the rules.

Your hairdresser or barber has to wear a mask, and so do you.

This is to keep you safe, as well as their employees and other clients.



KEEP GOING FOR GLOSSOPDALE

A graphic with a teal background. At the top right is the logo 'THE BUREAU'. The main text is in white and bold. Below the text is an illustration of a barber wearing a mask and a 'barber' apron, holding scissors and a comb. Next to him is a customer also wearing a mask. To the right is a shelf with a disinfectant bottle and a glass. At the bottom, there are two stylized sunburst or starburst graphics in orange and red.



Car Scheme Client Satisfaction Survey

We spoke to 37 clients about their experiences with our Volunteer Car Scheme during the COVID-19 pandemic. Here are their responses!



95% rated our services GOOD or EXCELLENT



100% said they felt SAFE or VERY SAFE



100% said they would recommend us to a friend

"Brilliant, kind courteous polite drivers, could not recommend the whole service more highly."

- car scheme client



Thank you to our amazing volunteers for providing such a fantastic service!



Client Quote...

This quote comes from a client of our Call Companions service, who also highlighted during a call that they needed some support regarding their sight issues.

"Your practical help and advice around getting audio description on the TV and discussing lighting solutions in the home have really helped me as my eyes have got worse. I can now follow what is happening in my soaps as the audio description describes what is happening on the screen to me. Also by moving my lamps and using the magnifier you sent me, I can now read the headlines on my morning paper – thank you!"



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The Bureau, Glossop



High Peak Borough Council
working for our community

